

## Health and Wellbeing in our Branches

The health and wellbeing of our staff and members who visit our branches and agencies is very important to us. We have taken extra precautions to ensure we maintain a safe and healthy worksite and environment by increasing the frequency of cleaning and providing our staff and members with sanitising products.

In order to help us protect you and our staff please do not use our branches or agencies if

- you have been diagnosed with or have been in contact with someone who has been diagnosed with COVID-19;
- as per the guidance from the Government, you have returned from travelling overseas and have not self-isolated for 2 week;
- you are feeling unwell with a cough, sore throat or fever.

## Other ways to use our Services

If you are unable to work with us face to face, we are here to help you do your banking or loan requirements online or on the phone.

- We have an ATM at our Glenbrook branch at New Zealand Steel.
- You can access your accounts online using our website or mobile App.
- You can email us with details of any details you need us to help you with.
- You can phone us at our branches as detailed on the link below.

Add links to register for internet banking and finding the mobile app & branch details.

## For more information

- You can contact the dedicated COVID-19 Healthline for free on [0800 358 5453](tel:08003585453) .
- You can access the Ministry of Health website here:  
<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-novel-coronavirus-health-advice-general-public> .