

Message on Relief Package

Our members are important to us and we would like you to consider your financial position in relation to the effect that the COVID-19 may have.

Your business may be affected, your employer may change your employment circumstances, you may be required to quarantine or be required to support a family member.

Any of these events may impact your income and consequently your ability to repay your loan with us.

We ask you to consider the following

- Review your future income, debt levels and delay any plans to make significant purchases or spending over the next few months.
- If your debt levels are high, consider selling an asset to lower the level.
- If changes occur which affect your ability to meet your current repayments please contact us as soon as you find out so we can review your situation and apply our relief criteria where possible.
- Follow the Government guidelines on cleanliness, maintaining distances between people, minimising attendance at larger gatherings and checking with your doctor or Government call centre if you feel unwell.

For more information

- You can contact the dedicated COVID-19 Healthline for free on [0800 358 5453](tel:08003585453) .
- You can access the Ministry of Health website here:
<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-novel-coronavirus-health-advice-general-public>.