

on your side

nzcuc[®]
steelsands

April 2020

COVID 19 is with us.

Please take care and keep isolated and/or maintain social distancing during Level 4 Lockdown.

As Steelsands Credit Union is an essential financial service provider, If you need our support **we are here**. We have modified our hours as per the guidance from our Government.

See the Details on page 2 and on our website www.nzcusteelsands.co.nz

We Reduced our Home Loan Interest Rate by 0.5%.

To help out our Members with Housing loans we have immediately lowered our housing rate from 5.95% to 5.45% floating rate.

This applies to all our housing loans from last week and until the Covid 19 circumstances change and in line with the Reserve Bank Cash rate reduction (OCR).

We have increased our Contactless Payment Limits

In line with the Government recommendations and to limit contact, we have increased our contactless card payments limit temporarily (eg paywave) from 9th April 2020.

Summary of the temporary increases are

- The transaction limit is now \$200 before PIN required
- The daily limit is \$400 or 10 transactions whatever occurs first

Refer to the Paymark NZ website for more details at www.paymarknz.co.nz



Steelsands Credit Union Incorporated
c/- NZ Steel Ltd
Mission Bush Road, Glenbrook
Private Bag 92 121, Victoria Street West
Auckland 1142
TEL 09 3758868
nzsakl.creditunion@bluescopesteel.com
www.nzcusteelsands.co.nz

NZCU Marsden Pt: TEL 09 432 8311 Ext 8648
NZCU NZME: TEL 0508 NZCU4U (69 28 48)
NZCU Alliance: TEL 03 215 6458

On your side is produced quarterly by NZCU Steelsands and may be downloaded from www.nzcusteelsands.co.nz. The content of this publication does not necessarily reflect the views and policies of NZCU Steelsands: *On your side articles may be reprinted provided proper acknowledgement is made to the author and to On your side as the source.*

*Steelsands Credit Union Incorporated trading as NZCU Steelsands, NZCU Marsden, NZCU NZME & NZCU Alliance deposits are unrated shares secured by a first ranking registered Trust Deed. A current Product Disclosure Statement and other disclosure statements are available here or on request.

Steelsands Credit Union Incorporated is a licensed Non-Bank Deposit Taker, licensed by the Reserve Bank of New Zealand under Section 14 of the Non-Bank Deposit Takers Act 2013.

NZCU Steelsands is proud to be a Credit Union and not a registered bank.

April 2020

Glenbrook/ NZME Branches Contact Details

Email: nzsakl.creditunion@bluescopesteel.com
Phone: 09 375 8868 or 0508 NZCU4U; Mobile 027 203 5387
 Contact available during hours **Mon to Fri 9am to 2.00pm**

Due to the New Zealand Steel site being closed, Glenbrook branch cannot be opened one day a week. If you have an URGENT enquiry, please call our branch as per the details above to organise support which may be available for a limited time on Wednesday afternoon each week.

Access to this branch or the New Zealand Steel site is not available at any time during the L4 lockdown.

Marsden Point Branch Contact Details

Email: creditunion@refiningnz.com or cumarsden@gmail.com
Phone: 09 432 8311 ext 8648 or mobile 027 203 5475
 Contact available during **Wednesday to Friday 10.00 to 2.00pm.**

Branch open on **Wednesday afternoon each week, ie midday to 3pm** for limited services.

Alliance Lorneville Branch Contact Details

Email: office@alliance.co.nz or sueg@alliance.co.nz
Phone: 03 215 6458 or mobile 027 215 6458 and 021 781 335.
 Contact available during **Monday to Friday 11.00am to 3.00pm.**

Branch open on **Wednesday afternoon each week, ie midday to 3.00pm** for limited services.

AccessMobile App for Steelsands Credit Union - HINT

If you are having problems logging on with the mobile App, trying to delete it from your phone then reloading and entering your details and password.

If that does not work contact us as per the details above.



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